RFP DOS 2013 – 049
ADDENDUM 4
Questions and Answers – Set Two

#	PG. NO.	SECTION REFERENCE	QUESTION	ANSWER
A-10	Appendix A-4, Table A-4.1 Table A-4.2 Table A-4.3	N/A	Can the State provide the detailed interface information for the required interfaces listed in Table A-4.1, A-4.2 and A-4.3 that are not already provided in the Appendix G (e.g. the Field Name, Field Type, Position and Field Description for Interfaces Entities DOC-Driver License Subsystem, DOS-NCIC, DOS-Online Driver License, DOS-MorphoTrust Scheduler, DOS-MorphoTrust ADLT, DOS-CASS Interface, etc…)?	The State will provide detailed interface information for all interfaces discussed in Appendix A-4 Detailed Interface Requirements, other than what is already contained in Appendix G MAAP Interfaces. See Addendum 5 - System Interfaces to Support Mandatory Functionality.
E-28	Appendix E-2	N/A	In Requirement E-2-31, is Fleet Registration is defined by field name GA10-REGFLEET-IND? What other information is needed for Fleet Registration?	The field name of GA10-REGFLEET-IND is an indicator associated with individuals or corporations. Value must be maintained and associated with the individual or corporation but does not need to be processed in the driver license system. Acceptable values are Y for Yes and N for No.
A-11	Appendix A-4, Table A-4.1	N/A	RFP States that "TCPIP from Mainframe to Windows to Oracle System and back again. 4500 Messages per day". Please specify what would be the maximum size of message expected to interchange between these systems?	The NH DMV uses USPS CorrectAddress Verification and Validation software produced by Intelligent Search Technology for all address verifications. CorrectAddress is U.S. Postal Service CASS (Coding Accuracy Support System) certified. The software is installed in the form of an external stored procedure alongside the Oracle database. The length of address verification request message originating from IDMS to Unix TCP/IP listener is 90 characters. The length of the address verification response message from Unix TCP/IP listener to Mainframe is 124 characters. See Addendum 5 - System Interfaces to Support Mandatory Functionality.

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#	PG. NO.	SECTION REFERENCE	QUESTION	ANSWER
D-1	Appendix D	N/A	Please confirm what would be the number of system users need to be trained during instructor led class room sessions? Please identify various groups based on user roles to plan separate session for each user group.	The training requirement is limited to approximately 150 DMV employees who are currently regular IDMS users. All of these users will require some form of training to learn and understand how to operate the software. The number of actual users that will be trained by the vendor is dependent on the training approach being proposed by the Vendor as detailed in Appendix D-2 Topic 33 - User Training Approach. We would expect the number of specific user role groups to be in the vicinity of 2 - 7 and this would greatly be dependent on how the software has been designed and developed by the Vendor.
A-3	Appendix A-2, Table A-2 A-2-15	N/A	Disaster Recovery Planning: 99.999% uptime may need multiple Data Centers to ensure service continuity. Please confirm, If this a mandatory requirement? What are the current and expected Recovery Time Objective (RTO) and Recovery Point Objective (RPO) requirements?	Disaster Recovery Planning is a mandatory requirement as stated in Appendix A-2 General Requirements Checklist. The State expects the Vendor to express in their proposal the required hardware architecture and capacity (Section 2.5 Hardware Architecture) necessary to successfully implement their solution. The State will be responsible for the data center space, hardware and communications to implement a high availability architecture proposed by the vendor.
A-2	Appendix A-2, Table A-2, A-2-6	N/A	We are assuming that extraction of data from the legacy systems will not be part of the scope. Also that the legacy data will be provided in files to the vendor. Please confirm, what will be the format (Excel/CSV/ so on) of the file that will be provided to vendor for data conversion?	The extraction, conversion and migration of the data from the legacy system to the new Vendor proposed solution is within the scope of this project as defined in the following areas of the RFP. • Section 3 Project Requirements • Section A-2 General Requirements - Conversion A-2-8 • Appendix B Detailed Testing Requirements • Appendix D-2 Service Topics - Topic 32 - Migration Strategy The State will provide two resources to participate and assist in the data conversion process however the responsibility for completing the task is the Vendor's.
N/A	N/A	N/A	Can the state provide a list of attendees from the vendor conference?	The State will not provide a list of all the companies that attended the VISION Vendor Conference held on April 2, 2013.

#	PG. NO.	SECTION REFERENCE	QUESTION	ANSWER
A-10	Appendix A-4, Table A-4.1 Table A-4.2 Table A-4.3	N/A	Does the State expect the Vendor to demonstrate functionality with all of the Interfaces in Tables A-4.1 and A-4.2 or just the Interfaces specified in Appendix G?	The State does not expect the Vendor to demonstrate the functionality of the interfaces contained in Tables A-4.1, A-4.2 or the interfaces contained in Appendix G during any scheduled demonstration. However the State does expect the Vendor to be able to explain the workflow process of these interfaces.
E-120	Appendix E-4, Hearings & Violations Requirements	Requirement E-4-17	After an individual's information is updated, does the system need to create a new credential for that individual?	Changes to personal information need to be tracked and maintained for historical purposes. Whether or not a new credential is created is dependent on how the software deals with the new information.
E-87	Appendix E-3, Financial Responsibilities Requirements	Requirement E-3-157	What does the "New Number" refer to as associated with an individual's record?	The term "New Number" refers to the reassignment of a docket or violation number. The Vendor's software is to determine whether a new docket or violation number is to be created along with any historical data held by the original violation number that may need to be associated with the new number.
E-121	Appendix E-4, Hearings & Violations Requirements	Requirement E-4-20	What does the "New Number" refer to as associated with an individual's record?	The term "New Number" refers to the reassignment of a docket or violation number. The Vendor's software is to determine whether a new docket or violation number is to be created along with any historical data held by the original violation number that may need to be associated with the new number.
E-33	Appendix E-2, Driver Licensing Requirements	Requirement E-2-50	In Requirement E-2-50 Do we need to maintain the appointment and testing system or just retrieve data when required to display? Can we get the interface protocol for the testing system so that we can demonstrate capability?	The automated testing system, to include the scheduling system, is maintained by MorphoTrust. The automated testing and scheduling system pass data to and from IDMS for the purpose of verifying test and appointment eligibility. See Addendum 5 - System Interfaces to Support Mandatory Functionality.